

Charger Port Reliability Report

Service Standard - Uptime: 97.5%

Service Standard Notes / Comments:

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Charger Port 1: DR-410

Site Location	4911 50 St Grassland, Ab
Period Start	2026-04-24
Period End	2026-07-23
Speed (kW)	100-199
Total Time (min)	131040
Outage (min)	3160
Excluded Time (min)	93
Excluded Reasons	- Maintenance/Upgrades: 36 min - Other (nightly downloads, updates, etc): 57 min
Availability (min)	127973
Uptime (%)	97.66

Charger Port 2: JAR-75

Site Location	4911 50 St Grassland, Ab
Period Start	2026-04-24
Period End	2026-07-23
Speed (kW)	100-199
Total Time (min)	131040
Outage (min)	3073
Excluded Time (min)	68
Excluded Reasons	- Maintenance/Upgrades: 36 min - Other (nightly downloads, updates, etc): 32 min
Availability (min)	128035
Uptime (%)	97.71

Average Uptime by Site Location

Site Location	Average Uptime (%)
4911 50 St Grassland, Ab	97.69